

Damage Waiver Policy

What is the Damage Waiver?

The Damage Waiver is an optional coverage plan designed to protect you from financial costs in the event of damage to the rental vehicle. All rentals come with liability insurance, but this policy covers damage to the rental vehicle itself, similar to collision and comprehensive insurance.

How Does It Work?

The Damage Waiver covers all costs for repairing or replacing the Truck/MTC unit, along with the rental expenses incurred while the vehicle is in the shop for repairs.

What is Covered?

When you opt for the Damage Waiver, you are covered for:

- All damage to the vehicle and MTC unit, including windshield, tires, collisions, theft, vandalism, and other incidents.
- The cost of downtime of the vehicle being in the shop for repairs, known as loss of use.
- The cost of delivering a replacement unit, based on availability.

What is Not Covered?

The Damage Waiver does not cover damages resulting from:

- Negligence or reckless driving.
- Driving under the influence of alcohol or drugs.

Claim Process

In the event of an incident, you must notify MTC Rentals immediately. We will assist you in finding a solution that meets your needs.

What is my Responsibility if I Decline?

If you decline the Damage Waiver, you are fully responsible for all costs associated with repairing or replacing the Truck/MTC unit in the event of damage. This includes:

- The full cost of repairs or replacement of the vehicle.
- The rental cost for the duration the vehicle is in the shop for repairs.
- Any additional fees or charges that may arise from the incident.

We suggest customers insure our Truck/MTC for \$175,000 replacement value if they decline the damage waiver.

Example of damages that may incur

